

Dräger Medical's Contact Details

Freecall 0800 559 186
Freefax 0800
Email med@draeger.com

Customer Service Operation Hours

- Monday – Friday
- 9:00am – 8:00pm (New Zealand time)

All calls made to the Customer Support Centre before or after these hours will be answered by an after hours call service.

Deliveries

To anywhere in New Zealand

- Up to 3-5 working days
- (If stock is available and not in a remote area)

Cost

- Freight charge \$28.00 + GST
- Minimum order charge of \$20.00 (+ GST) for orders under the value of \$250.00

Urgent deliveries

- Overnight – price on application
- Orders must be received by 4:00pm New Zealand time

Account Manager/Product Specialist - Jan Lewandowski
027 372 3437

Customer Support Manager - Debbie Nielsen
61 3 9244 7225

Customer Service Team Leader - Carol Nichol
61 3 9244 7221

Customer Service Representative - Rosemary Cove
61 3 9244 7279